

1/1/20 - 5/28/21 Martinsburg VAMC appointments		1. Scheduled Appointments	2. Completed- All appointments	3. (b) Cancelled by patient	3. (a) Cancelled by clinic	4. Completed days from PID	4. (a) % Completed GT 20 days from PID	4. (b) Completed LTE 20 days from PID	5. % Completed LTE 20 days from PID	5. (a) Completed GT 28 days from PID	5. (b) % Completed GT 28 days from PID	6. (a) Completed LTE 28 days from PID	6. (b) % Completed LTE 28 days from PID
Mental Health TOTAL	134,763	96,988	17,415	20,360	7,512	8%	89,476	92%	N/A	N/A	N/A	N/A	
Primary Care TOTAL	168,803	119,702	22,919	26,182	5,037	4%	114,665	96%	N/A	N/A	N/A	N/A	
Specialty Care TOTAL	317,087	224,957	38,260	53,870	N/A	N/A	N/A	N/A	13,543	7%	211,414	94%	

9. Community Care		1. Scheduled Appointments	2. Completed- All appointments
Consult DST usage		28,213	
Community Care eligible		15,743	
Veteran Opt In documented		11,185	71.05%
Veteran Opt Out documented		1,211	7.69%

7. There is no way to track a patient's refusal outside of the 20/28 days other than the documentation of the care in the community.

NOTES: LTE= Less than or equal to PID: Patient indicated date