

NATIONAL ONLINE HEALTH CARE SURVEY

Interview Schedule



April 27-29, 2021
Project #: 210109
N=1,000 Registered Voters
Credibility Interval= +3.53%

* Denotes result under 0.5%.

^ Denotes rounding. Due to rounding, some figures may be higher or lower by less than one-half of one percent.

A. In which state do you live? [SHOW DROP DOWN WITH 50 STATES + D.C.]

20% NORTHEAST
5% NEW ENGLAND
16% MID ATLANTIC
21% MIDWEST
16% GREAT LAKES
5% FARM BELT
35% SOUTH
16% DEEP SOUTH
19% OUTER SOUTH
24% WEST
7% MOUNTAIN
16% PACIFIC

C. Are you registered to vote in [survey state]?

100% YES (CONTINUE)

D2. Please record your gender.

48% MALE
52% FEMALE

E. Are you, or is anyone in your household, employed by a newspaper, television or radio station, or by a political party or a candidate for office?

100% NO (CONTINUE)

F. Do you write your own political blog or frequently comment on blogs regarding political issues or elections?

100% NO

D1. In what year were you born?

7% 18 - 24
13% 25 - 34
19% 35 - 44
19% 45 - 54
17% 55 - 64
25% 65 AND ABOVE

D6A. What is your main racial or ethnic heritage? Is it... **(ACCEPT ONE RESPONSE ONLY)**

73% CAUCASIAN OR WHITE
12% AFRICAN AMERICAN OR BLACK
10% HISPANIC OR LATINO
4% ASIAN
* AMERICAN INDIAN

* OTHER **(SPECIFY:_____)****(IF PUNCH, THEN ASK: Now you just said your main ethnic or racial heritage does not fall into any of the categories previously shown...but if you had to choose JUST ONE of these categories, which ONE would you choose?)(SHOW LIST AGAIN)**

1. Generally speaking, would you say that things in the country are going in the right direction, or have they pretty seriously gotten off on the wrong track?

49% RIGHT DIRECTION
51% WRONG TRACK

2. Do you approve or disapprove of the job Joe Biden is doing as President?

34% STRONGLY APPROVE
24% SOMEWHAT APPROVE
12% SOMEWHAT DISAPPROVE
29% STRONGLY DISAPPROVE

58% TOTAL APPROVE
42%^ TOTAL DISAPPROVE

Now, turning to issues...

3. Which TWO of the following issues are MOST important to you? **(Accept first choice/second choice) (RANDOMIZE)**

- 42% The economy and jobs
 - 17% Social Security and Medicare
 - 6% Education
 - 21% Health care
 - 11% Terrorism and national security
 - 15% Taxes and spending
 - 21% Illegal immigration and border security
 - 38% COVID-19
 - 14% Race relations
 - ...or...
 - 15% Dysfunction in Washington
 - * Other **(Specify: _____)**
-

Now, thinking a little more about health care...

(SPLIT SAMPLE A, N=493)

4. Generally speaking, do you believe the current health care system is meeting the needs of you and your family?

70% YES

30% NO

(SPLIT SAMPLE B, N=507)

5. Generally speaking, do you believe the current health care system is meeting the needs of most Americans?

44% YES

56% NO

6. Now, if you had to choose, who do you think should have the most say in decisions that affect the type of health care you get and who you get it from?**(RANDOMIZE)**

73% Me and my family

12% The federal government

9% My state government

7% Insurance companies

Now, please read some statements about the health care in the United States. After you read each statement, please indicate whether you agree or disagree with that statement. **(RANDOMIZE)**

	STRONGLY AGREE	SOMEWHAT AGREE	SOMEWHAT DISAGREE	STRONGLY DISAGREE
7.	The rapid development of safe, effective COVID-19 vaccines by U.S. drug companies shows how important it is that we NOT make any changes to the health care system that would stifle innovation.			
	17%	34%	30%	18%
	52%^		48%	
8.	I pay too much for health insurance coverage.			
	29%	34%	23%	14%
	63%		37%	
9.	There are too many surprise medical bills in the health care system because it is very difficult to know the cost of care ahead of time.			
	48%	39%	9%	3%
	87%		13%^	
10.	There are not enough options for medical care where I live.			
	16%	27%	37%	20%
	43%		57%	
11.	Prescription drug prices are too high.			
	61%	31%	6%	2%
	92%^		8%	
12.	The U.S. health care system is filled with too much bureaucracy and paperwork.			
	54%	36%	8%	3%
	90%		10%^	
13.	I am afraid I will lose my health care coverage and be unable to get similar coverage.			
	23%	26%	29%	22%
	48%^		52%^	

14. Thinking now about the role that the federal government plays in health care, do you think there should be more or less government control of our health care system? **(ROTATE TOP TO BOTTOM/BOTTOM TO TOP)**

42% There should be LESS government control of our health care system.
27% The current level of government control is about right.
31% There should be MORE government control of our health care system.

15. Has the COVID-19 pandemic changed the way you view government control of our health care system? **(ROTATE TOP TO BOTTOM/BOTTOM TO TOP)**

25% Yes, the COVID-19 pandemic has made me want MORE government control of health care.
47% No, the COVID-19 pandemic has not changed my view on government's role in health care.
28% Yes, the COVID-19 pandemic has made me want LESS government control of health care.

16. Here are some shorthand descriptions of various health care proposals and plans that different groups and coalitions are recommending. Even if you know nothing about these plans, please pick the top three descriptions you find most appealing. **(Accept first choice/second choice/third choice) (RANDOMIZE)**

39% Medicare for All
40% Personal Option
24% Public Option
40% Health Care for You
45% Health Care Choices
36% Medicare for America
37% The Fair Care Act
8% Medicare X

Now, you will read about some potential changes to the health care system...

17. Which of the following would you most support as an approach to dealing with America's health care system? **(RANDOMIZE 1-4)**
- 53% Keep what works and fix what is broken by allowing personalized health insurance options that offer more flexibility and trusting people to make their own decisions.
 - 16% Completely replace the current system by ending private insurance and moving all Americans into the same government-run health insurance plan.
 - 16% Supplement the current system by offering a government-run insurance plan on the Obamacare health insurance exchange that would compete with private insurance.
 - 8% America's health care system should stay the same as it is now.
 - 7% Something else should be done.
-

Now you will read some pairs of statements about the health care system. After each pair of statements, please indicate the statement that comes closer to your own point of view. Although you may agree with both statements or agree with neither statement, please choose the one that comes closer to your own point of view. **(RANDOMIZE Q18-24)**

(SPLIT SAMPLE A, N=493)

18. Which of the following comes closer to your own point of view? **(ROTATE)**

82% We should be enacting policies that empower doctors, nurses, and health care innovators to provide health care centered around patients.

...or...

18% We should be enacting policies that give the government greater authority to manage and provide health care.

(SPLIT SAMPLE B, N=507)

19. Which of the following comes closer to your own point of view? **(ROTATE)**

60% The current health care system treats government and insurance companies like they are the customer. We need to put patients and doctors at the center by giving them more control.

...or...

40% We need the federal government to manage health care by limiting payments to medical providers to reduce costs and ensure everyone has the same basic level of coverage.

(SPLIT SAMPLE A, N=493)

20. Which of the following comes closer to your own point of view? **(ROTATE)**

56% The government should never run all of health care because everything Washington does always ends up costing more and delivering less.

...or...

44% Health care is better run by the federal government because only the government can guarantee we all get affordable coverage.

(SPLIT SAMPLE B, N=507)

21. Which of the following comes closer to your own point of view? **(ROTATE)**

71% Health care is too important to let politicians we cannot trust design a new system from scratch; instead we should keep what works and fix what's broken.

...or...

29% We need Washington to design a complete overhaul of our health care system; one that gives government the authority to ensure it is fair and more affordable.

(SPLIT SAMPLE A, N=493)

22. Which of the following comes closer to your own point of view? **(ROTATE)**

67% Too many Americans cannot afford their prescription drugs, and drug companies are taking advantage of sick individuals. We need government price controls to bring drug costs down and stop drug company profiteering.

...or...

33% Government price controls of prescription drugs would lead to rationing and shortages and keep new lifesaving drugs and vaccines off the market. To lower prices we should approve more generics and recognize drugs approved in other advanced nations.

(SPLIT SAMPLE B, N=507)

23. Which of the following comes closer to your own point of view? **(ROTATE)**

65% Too many Americans cannot afford their prescription drugs, and drug companies are taking advantage of sick individuals. We need government price controls to bring drug costs down and stop drug company profiteering.

...or...

35% Letting the government control prescription drug prices goes too far and would hinder the development of new lifesaving treatments and vaccines. Instead of a government takeover of the drug industry, we should keep what works and focus on fixing what is broken.

24. Which of the following comes closer to your own point of view? **(ROTATE)**

27% Health care is a public responsibility, so every American should be enrolled in the same government plan offering the same coverage.

...or...

73% Health care is very personal, so I should be able to choose the health care coverage that's right for me.

Changing topics a little...

25. Some states have “Certificate of Need” laws that require hospital systems and other health care providers to get approval from a state government agency before they can build a new hospital, expand facilities, or add equipment, services, or hospital beds in a particular area. Do you feel that... **(ROTATE)**

24% State government agencies should have the final say when it comes to expanding hospitals or building new ones.

...or...

76% Hospital systems should be able to decide whether to expand facilities or build new hospitals without having to get permission from state government agencies.

(SPLIT SAMPLE A, N=493)

26. A Health Savings Account (HSA) is a tax free account that allows you to set aside money to pay for health care expenses. As long as it is used for a qualified expense, you don't pay tax on the money in an HSA. Unspent HSA funds roll over and accumulate from year to year, and these funds can be invested like a 401(k) to cover future medical expenses. Currently, HSAs are only available to people who have a high-deductible health insurance plan, which is just 10% of Americans. Would you support or oppose allowing anyone to open a Health Savings Account, regardless of what type of health insurance plan they have?

43% Strongly support
49% Somewhat support
6% Somewhat oppose
2% Strongly oppose

91%^ TOTAL SUPPORT
9%^ TOTAL OPPOSE

(SPLIT SAMPLE B, M=507)

27. A Health Savings Account (HSA) is like a 401(k) for medical expenses. The money you put into an HSA is tax free as long as it's used for a qualified medical expense. Unspent HSA funds roll over and accumulate from year to year and can be invested to cover future medical expenses. Currently, HSAs are only available to people who have a high-deductible health insurance plan – just 10% of Americans. Would you support or oppose allowing anyone to open a Health Savings Account?

46% Strongly support
43% Somewhat support
6% Somewhat oppose
5% Strongly oppose

89% TOTAL SUPPORT

11% TOTAL OPPOSE

28. Workplace health reimbursement arrangements (HRAs) allow employees to purchase the health insurance plan of their choice and be reimbursed in whole or in part by their current employer. Would you support or oppose expanding worker access to HRAs?

37% Strongly support
53% Somewhat support
7% Somewhat oppose
3% Strongly oppose

90% TOTAL SUPPORT

10% TOTAL OPPOSE

(ROTATE Q29 & Q30)

29. Just based on what you know, which plan would you prefer to improve health care for you and your family?(**ROTATE**)

69% A “Personal Option” plan in which the government allows for more choices, like tax-free Health Savings Accounts and short-term renewable plans, that let people select affordable options that are right for them, without adding new taxes.

...or...

31% A “Public Option” plan in which the government offers all Americans the option to purchase a public health insurance plan like Medicare.

30. Just based on what you know, which plan would you prefer to improve health care for you and your family?(**ROTATE**)

71% A “Personal Option” plan in which the government allows for more choices, like tax-free Health Savings Accounts and short-term renewable plans, that let people select affordable options that are right for them, without adding new taxes.

...or...

29% A “Medicare for All” plan that would end private health insurance coverage and move every American into a government-run health insurance plan.

(SPLIT SAMPLE A, N=493)

31. Now, thinking a little more about the Personal Option health care proposal. Please indicate which of the following statements you agree with, even if neither is exactly right... **(ROTATE)**

74% Supporters of the Personal Option health care proposal say the U.S. has some of the best and most innovative health care providers and companies in the world, but our system is overloaded with bureaucracy, insecurity, and hidden prices. They say the Personal Option means the quality you deserve from the doctors you trust at a price you can afford.

...while...

26% Opponents of the Personal Option health care proposal say that it is the wrong course for the U.S. health care system. They say this proposal would reduce important government oversight of our health care system. They say consumers would buy inadequate coverage just because it's cheaper and that corporations would cut corners and deliver subpar care, while making massive profits.

(SPLIT SAMPLE B, N=507)

32. Now, thinking a little more about the Personal Option health care proposal. Please indicate which of the following statements you agree with, even if neither is exactly right... **(ROTATE)**

77% Supporters of the Personal Option health care proposal say we should keep what's working with the current system but fix what's broken. They say their proposal will expand access to care with innovations like telehealth, reduce costs through better price transparency, and protect the poor and vulnerable by giving them access to the same health care choices everyone else has – even if they have pre-existing conditions.

...while...

23% Opponents of the Personal Option health care proposal say that it is the wrong course for the U.S. health care system. They say this proposal would reduce important government oversight of our health care system. They say consumers would buy inadequate coverage just because it's cheaper and that corporations would cut corners and deliver subpar care, while making massive profits.

Now, here are some statements that you might hear about the Personal Option health care proposal. For each, please indicate if the statement makes you MORE LIKELY or LESS LIKELY to support this proposal. **(RANDOMIZE)**

MUCH MORE	SMWT MORE	SMWT LESS	MUCH LESS
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(SPLIT SAMPLE A Q33-38, N=493)

- | | | | | | | | |
|-----|--|-----|-----|-----|----|-------------|-------------|
| 33. | This proposal would expand the use of the individual Health Savings Account, which is a tool that can help Americans save up to 35% every time they receive care. | 35% | 53% | 9% | 3% | 88% | 12% |
| 34. | This proposal would greatly expand the use of telemedicine, or virtual care, which reduces health costs and ensures that all Americans, especially those in underserved rural and urban communities, can access health care in a timely manner. | 35% | 49% | 11% | 5% | 84% | 16% |
| 35. | This proposal would modernize scope of medical practice laws, so that health care professionals like nurse practitioners could practice to the full extent of their education and training, improving access to care for the 80 million Americans who do not have a primary care doctor. | 37% | 52% | 8% | 3% | 89% | 11% |
| 36. | This proposal would repeal "Certificate of Need" laws, so that health care providers could build new medical facilities or purchase new medical equipment without needing government approval, allowing them to make the investments in the best interests of their patients. | 31% | 52% | 13% | 4% | 82%^ | 18%^ |
| 37. | This proposal will bring down the price of prescription drugs for Americans by approving more generic drugs and recognizing drugs approved in other advanced countries. | 48% | 41% | 7% | 4% | 89% | 11% |
| 38. | This proposal does not require any new taxes. | 46% | 36% | 14% | 4% | 82% | 18% |

(Continued...)

MUCH MORE	SMWT MORE	SMWT LESS	MUCH LESS
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(SPLIT SAMPLE B Q39-44, N=507)

39. This proposal would expand the number of short-term health care plans, which are often 50%-80% less expensive than more comprehensive plans, making them ideal for people who don't want to pay for coverage they'll never use.

35%	50%	12%	3%
85%		15%	

40. This proposal would expand the use of direct primary care, which would give Americans the option of paying a flat monthly fee for unlimited access to a primary care doctor and preventative health services.

35%	47%	16%	3%
81%^		19%	

41. This proposal would repeal "Certificate of Need" laws that have consolidated competition and limited hospital construction, hospital beds, and medical services in many areas.

24%	43%	25%	7%
68%^		32%	

42. This proposal would expand price transparency, so that Americans would have the ability to fully know the cost of their care ahead of time.

58%	36%	6%	1%
93%^		7%	

43. This proposal will reform the Food & Drug Administration, or FDA, so that we can get prescription medicines to market faster to increase competition and lower costs.

42%	42%	14%	2%
84%		16%	

44. This proposal will protect our nation's most vulnerable citizens, by keeping Medicaid focused on those who truly need the program and helping the working poor by funding tax-free Health Savings Accounts for low-income families.

37%	46%	14%	4%
83%		17%^	

(ROTATE Q45 & Q46)

45. And, just based on what you know or have learned, which plan would you prefer to improve health care for you and your family?(**ROTATE**)

Q29 **Q45**

INT **INF**

69% 72%

A “Personal Option” plan in which the government allows for more choices, like tax-free Health Savings Accounts and short-term renewable plans, that let people select affordable options that are right for them, without adding new taxes.

...or...

31% 28%

A “Public Option” plan in which the government offers all Americans the option to purchase a public health insurance plan like Medicare.

46. And just based on what you know or have learned, which plan would you prefer to improve health care for you and your family?(**ROTATE**)

Q30 **Q46**

INT **INF**

71% 71%

A “Personal Option” plan in which the government allows for more choices, like tax-free Health Savings Accounts and short-term renewable plans, that let people select affordable options that are right for them, without adding new taxes.

...or...

29% 29%

A “Medicare for All” plan that would end private health insurance coverage and move every American to a government-run health insurance plan.

Now, for each of the following, please indicate whether you think the group would be better off or worse off if the Personal Option health care proposal were passed into law, or if you think it would make no difference. **(RANDOMIZE)**

	BETTER OFF	WORSE OFF	NO DIFF
47. Americans who buy health insurance on their own.	62%	16%	22%
48. Americans who have government health insurance like Medicare or Medicaid.	41%	17%	42%
49. You and your family.	58%	14%	28%
50. Americans who get health insurance through an employer.	50%	15%	35%
51. Corporations.	35%	22%	43%
52. Small businesses.	49%	21%	30%
53. Health care providers like doctors and nurses.	51%	13%	36%
54. Americans without health insurance.	57%	22%	22%
55. Americans who take prescription medicines.	66%	16%	19%
56. Americans who have a pre-existing condition, like diabetes.	59%	21%	20%

(QUARTER SAMPLE C, N=250)

57. Now that you have learned a little more about the Personal Option health care proposal, what do you like the most about the proposal?

SEE VERBATIM LISTOUT

(QUARTER SAMPLE D, N=258)

58. Now that you have learned a little more about the Personal Option health care proposal, what might be one or two concerns you have with implementing this proposal into law?

SEE VERBATIM LISTOUT

(QUARTER SAMPLE E, N=238)

59. Now that you have learned a little more about the Personal Option health care proposal, please indicate which TWO of the following you would like most about the proposal... **(RANDOMIZE)**
(ACCEPT FIRST AND SECOND CHOICE)

- 46% It would give Americans more choice and control over their health care.
 - 19% It would put patients and doctors at the center of the health care system.
 - 24% It would strengthen the U.S. health care system without any new taxes.
 - 19% It would remove the bureaucracy that stifles medical innovation and increases costs.
 - 27% It would bring down health care costs by promoting competition.
 - 25% There would be more options like Health Savings Accounts to help Americans reduce their out-of-pocket health care costs.
 - 30% It would deliver less expensive prescription drugs and therapies without imposing price controls.
-

(QUARTER SAMPLE F, N=255)

60. Now that you have learned a little more about the Personal Option health care proposal, please indicate which TWO of the following you would be most concerned with about the proposal...
(RANDOMIZE) (ACCEPT FIRST AND SECOND CHOICE)

- 23% Universal health care coverage would not be mandated.
 - 39% Americans would choose inadequate health care coverage to save money.
 - 39% Drug prices would not be controlled.
 - 17% It would rely too much on competition to lower costs.
 - 25% It would not provide enough support for the poor.
 - 13% There would not be enough government oversight of health care.
 - 27% It would favor highly-educated and wealthier Americans.
-

Now, in this section, we are collecting general data for statistical purposes only. As a reminder, the data are anonymous and your responses will be kept completely confidential. Thinking some more about you...

D3. What is the last grade you completed in school?

- * SOME GRADE SCHOOL (GRADES 1-8)
- 2% SOME HIGH SCHOOL (GRADES 9-11)
- 22% GRADUATED HIGH SCHOOL (GRADE 12)
- 6% TECHNICAL/VOCATIONAL SCHOOL
- 30% SOME COLLEGE
- 25% GRADUATED COLLEGE
- 14% GRADUATE/PROFESSIONAL SCHOOL

24%^ TOTAL HS OR LESS
36% TOTAL SOME COLLEGE
40%^ TOTAL COLLEGE+

D4A. And, in politics today, do you consider yourself ... **(ROTATE)**

a Republican,
a Democrat,
or something else?

(IF REPUBLICAN OR DEMOCRAT, FOLLOW UP SCREEN) Would you call yourself a STRONG (Republican/Democrat) or a NOT-SO-STRONG (Republican/Democrat)?

(IF SOMETHING ELSE, FOLLOW UP SCREEN) Do you think of yourself as closer to **(ROTATE)** the Republican or to the Democratic party?

- 25% STRONG REPUBLICAN
 - 11% NOT-SO-STRONG REPUBLICAN
 - 3% LEAN REPUBLICAN

 - 16% UNAFFILIATED / INDEPENDENT / SOMETHING ELSE

 - 3% LEAN DEMOCRAT
 - 13% NOT-SO-STRONG DEMOCRAT
 - 30% STRONG DEMOCRAT
- 39% TOTAL REPUBLICAN**
45%^ TOTAL DEMOCRAT
-

D5A. Generally speaking, do you consider yourself to be **(ROTATE TOP TO BOTTOM , BOTTOM TO TOP)** conservative, moderate or liberal on most issues?

(IF CONSERVATIVE/LIBERAL, FOLLOW UP SCREEN:) And would you say you are VERY (CONSERVATIVE/LIBERAL), or just SOMEWHAT (CONSERVATIVE/LIBERAL)?

19% VERY CONSERVATIVE
15% SOMEWHAT CONSERVATIVE

40% MODERATE

12% SOMEWHAT LIBERAL
14% VERY LIBERAL

34% TOTAL CONSERVATIVE
26% TOTAL LIBERAL

D8A. Regardless of how you feel now, for whom did you vote in the 2020 Presidential election... **(ROTATE)** Donald Trump or Joe Biden?

(IF SOMEONE ELSE, FOLLOW UP SCREEN ASK) And, did you vote for... **(ROTATE)** Jo Jorgensen or some other candidate?

<u>Total</u>	<u>Voted</u>	
41%	43%	DONALD TRUMP
52%	55%	JOE BIDEN
1%	1%	JO JORGENSEN
1%	1%	SOMEONE ELSE (SPECIFY: _____)
5%	–	DID NOT VOTE

D9A. And for statistical purposes only...is your total annual household income greater or less than \$60,000 dollars?

(IF LESS THAN \$60,000, ASK:) Is it...
(ROTATE FROM TOP TO BOTTOM/BOTTOM TO TOP)

14% UNDER \$20,000
24% BETWEEN \$20,000 - \$40,000
20% OVER \$40,000

(IF GREATER THAN \$60,000, ASK:) Is it...
(ROTATE FROM TOP TO BOTTOM/BOTTOM TO TOP)

12% UNDER \$80,000
10% BETWEEN \$80,000 - \$100,000
19% OVER \$100,000

38% TOTAL <\$40K
32% TOTAL \$40K-\$80K
30%^ TOTAL \$80K+

D6. Do you currently have health insurance coverage?

90% Yes
10% No

(ASK IF QD6:1 – YES, HAVE HEALTH INSURANCE COVERAGE) (N=897, Results shown off of total base)

D6X. And which of the following is your main source of health insurance coverage? **(RANDOMIZE)**

42% A health plan provided through your employer or your spouse's employer
10% A health plan you purchase yourself
3% **(SHOW IF AGE 18-26)** Your parents' health plan
20% Medicare
11% Medicaid
1% Tricare
3% Veteran's Health Administration (VA)
* Some other way **(SPECIFY):_____**

D10. And, how frequently do you seek health care provider services, such as going to a clinic, the doctor or emergency room? **(ROTATE TOP TO BOTTOM, BOTTOM TO TOP)**

- 6% A Few Times A Month
 - 8% Once A Month
 - 51% A Few Times A Year
 - 17% Once A Year
 - 17% Once Every Couple Of Years
-

D12. Do you or someone living in your household work for a health care organization, such as a doctor's office, hospital, or clinic that treats patients?

- 7% Yes, self
- 4% Yes, someone living in household
- 2% Yes, both self and someone living in household
- 87% No

13% TOTAL YES

D13. Do you or does anyone living in your household have asthma, cancer, chronic lung disease, diabetes, heart disease or have a weakened immune system?

- 23% Yes, self
- 11% Yes, someone living in household
- 5% Yes, both self and someone living in household
- 61% No

39% TOTAL YES
